

FAQ'S

- **Where should I place my brush and/or leaves for curbside pickup?**

The best place is on your terrace; the place in between the road and the sidewalk. If you don't have a sidewalk, please put them closest to the curb. **Please do not put debris in the roadway**

- **What is the garbage/recycling pick up schedule?**

Please visit John's Disposal for the schedule here;
<https://www.johnsdisposal.com/residential/garbage-recycling/>

- **How can I get rid of a mattress, furniture, an appliance, tires, etc.?**

City of Stoughton residents need to call John's Disposal at 262-473-4700 to schedule a bulky item pick up. You may schedule up to one bulk item collection per month, with a total of twelve per year

- **Why can't a leaf or brush truck come back if it was put out late?**

Our crews have many tasks to perform. We don't have the time or personnel to keep coming back for those that choose to not put their brush or leaves out before the collection date. Furthermore, if we did it for one resident, we'd have to do it for all.

- **Why is your department called Public Works and no longer the Streets Department?**

Public Works is the actual name of the Department that encompasses four separate divisions; *Streets, Parks Maintenance, Fleet Operations and Forestry.*

- **I'd like to request a tree to be planted on my terrace, who can I talk to about this?**

You can contact our City Forrester, John Kemppainen, by calling 608-873-6303 or you can email him at jkemppainen@ci.stoughton.wi.us

- **Can I trim/remove my terrace tree?**

No, all work on city trees must be performed by the city or their approved contractors. Should you have further questions about this, please contact our City Forrester, John Kemppainen, by calling 608-873-6303.

- **My street light is burnt out, who do I call?**

All street lights in the City of Stoughton are maintained by Stoughton Utilities. If the light on your street is out, please call 608-873-3379

- **I noticed that my water is brown/rusty, who do I call?**

All public water questions should be directed to Stoughton Utilities. Please call 608-873-3379

- **I would like to place a dumpster or POD in the street near my house. Do I need a permit?**

Yes. You will need an Encumbrance Permit approved by the Public Works Department. Please click on this link https://www.ci.stoughton.wi.us/vertical/sites/%7B801AC7AB-1155-4D50-B8C6-60A370EC007F%7D/uploads/Form_Street_Encumbrance.doc And return this form to Public Works located at 2439 County Rd. A. There is also a \$25.00 fee for this permit.

- **How do I find the location of a loved one at Riverside or Wheeler Prairie Cemeteries?**

Please call the Public Works Department at 608-873-6303 and they will work with you to find the location of a loved one at either of the municipally owned cemeteries.

- **How can I find out if a snow emergency has been declared?**

You can sign up to get email notifications through this link <https://www.ci.stoughton.wi.us/index.asp?SEC=91E1A4EB-1B12-4F19-AC6E-07F80BFCFEA> or you can find it posted on the City website, Facebook page or by even calling the Stoughton Police Department at 608-873-3374. Various local TV and radio stations will also broadcast that there has been a snow emergency declaration.

- **Who is responsible for maintaining all of the playground equipment, shelters, green spaces and sports facilities within the City of Stoughton parks system?**

The Department of Public Works is responsible for all parks maintenance. Should you notice any maintenance issues, please call 608-873-6303

- **Why does the city maintain its own fleet?**

The City of Stoughton owns and operates over 277 pieces of equipment. This includes specialized equipment, medium & heavy-duty trucks, as well as light automotive to small engine or power equipment. Maintenance & repairs, are performed at the fleet maintenance facility located in the Public Works Facility. By doing the work in house, the city can greatly reduce costs and provide streamlined, efficient service for its own fleet.